

## Division of Health Care Facilities

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  TN7302	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  07/20/2011
NAME OF PROVIDER OR SUPPLIER  BRIDGE AT ROCKWOOD, THE			STREET ADDRESS, CITY, STATE, ZIP CODE 5580 ROANE STATE HWY ROCKWOOD, TN 37854		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
N 000	Initial Comments  The annual licensure survey and complaint investigation # TN00028098 was completed at The Bridge of Rockwood July 18-20, 2011. Deficiencies were cited related to the complaint investigation.	N 000			
N 813	1200-8-6-.07(10)(a) Special Services  Units which hold themselves out to the public as providing specialized Alzheimer's services shall comply with the provisions of T.C.A. § 68-11-1404 and shall be in compliance with the following minimum standards:  (10) In addition to the classroom instruction required in the nurse aide training program, each nurse aide assigned to the unit shall have forty (40) hours of classroom instruction which shall include but not be limited to the following subject areas:  (a) Basic facts about the causes, progression and management of Alzheimer's Disease and related disorders;  This Rule is not met as evidenced by: Based on review of personnel files and interview, the facility failed to ensure one CNA (#1) attended in-service on dementia care for residents with Alzheimer's Disease prior to caring for residents with dementia of six personnel files reviewed.  The findings included:  Review of the personnel file for Certified Nursing Assistant (CNA #1) revealed a re-hire date of April 9, 2011, fifteen months after termination.	N 813	N 813 1200-8-6-.07(10)(a) Special Services  The facility will ensure that employees working on the Specialized Unit of the facility have completed the required training for that unit. <b>Residents affected:</b> No specific residents were identified. <b>Residents potentially affected:</b> Residents who reside on the Specialized Care Unit could potentially be affected. An audit of employee files will be conducted by the HR Director to identify staff members who have not completed the required training to enable them to work the unit. Any employee who has not completed this training will not be assigned duties on the Specialized Care Unit. The staffing coordinator will be inserviced regarding the limitation of assignment to the Specialized Care Unit. <b>Systemic Change:</b> An audit of employee files will be conducted by the HR Director to identify staff members who have not completed the required training to enable them to work the unit. Any employee who has not completed this training will not be assigned duties on the Specialized Care Unit. The staffing coordinator will be inserviced regarding the limitation of assignment to the Specialized Care Unit. <b>Monitoring Change:</b> The Administrator, DON/ADON and Staffing Coordinator will compare a list of employees who have completed the required training with the schedule to assure that only appropriately trained staff are assigned to the Specialized Care Unit.		08/19/11

Division of Health Care Facilities

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

TITLE

(X6) DATE

MIWJ11

If continuation sheet 1 of 2

AUG 17 2011

Division of Health Care Facilities

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N 813	<p>Continued From page 1</p> <p>(Review of the file revealed the CNA was previously hired September 22, 2009 and was terminated January 21, 2010).</p> <p>Review of the personnel file revealed no documentation of attendance of an in-service/training for caring for residents with dementia and dysfunctional behaviors.</p> <p>Interview with the Assistant Director of Nursing (ADON) on July 19, 2011, in the ADON office at 2:10 p.m., revealed all staff are to be trained in caring for the residents with Alzheimer's Disease "at least 8 hours of orientation" before the staff are scheduled to work on the secure unit. Continued interview verified CNA #1 was employed from April 9- May 3, 2011. Continued interview and review of the nursing schedule verified CNA #1 was assigned and worked from April 19-May 21, 2011, on the West (Secure) Wing which is designated for the residents with advanced dementia.</p> <p>Interview with the HR Director in the HR office on July 20, 2011, at 8:00 a.m., verified CNA #1 did not receive training on dementia care.</p> <p>complaint #28098</p>	N 813			

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